# Information about secondary prevention in coronary patients: a comparison between Italian and Brazilian Application of MICRO-Q Questionnaire

# Informazioni sulla prevenzione secondaria nei coronariopatici: confronto tra una applicazione italiana e una brasiliana del Questionario MICRO-Q

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ABSTRACT: Information about secondary prevention in coronary patients: a comparison between Italian and Brazilian Application of MICRO-Q Questionnaire. G. Lima de Melo Ghisi, C. Medeiros Leite, M. Sommaruga, M. Benetti.

Background: The MICRO-Q (*Maugerl CaRdiac preventiOn Questionnaire*) is a self-administered questionnaire addressed to the evaluation of information regarding secondary prevention in patients with coronary heart disease (CHD). The aim of this study was to compare the results from Italian and Brazilian application of MICRO-Q.

Methods: the instrument was administered to 500 coronary patients (250 Italian and 250 Brazilian), 117 female and 383 male, aged on average 61.16 years (SD=9.74; range: 33-86), participants of cardiac rehabilitation programs. The Italian MICRO-Q has 26 items, 18 true statements and 8 false, with responses true, false and 'don't know', with three separate scores: correct, uncorrect and uncertain. The Brazilian MICRO-Q has 25 items, 18 true statements and 7 false, with the same responses and scores. To verify and compare results we used Independent-Sample T Test, ANO-VA and Bonferroni Post-hoc.

Results: The analysis of mean total scores of Italian and Brazilian applications showed statistically significant differences for correct answers (p<0.001) and for 'don't know' answers (p<0.001). 18 statements had significant (p<0.005) differences between applications in the two countries.

Conclusion: Despite differences between Italy and Brazil, the analysis of MICRO-Q applications showed a similar mean score percent of correct answers, indicating enough knowledge about secondary prevention of CHD.

Keywords: knowledge, coronary heart disease, cardiac rehabilitation, questionnaire, socio-economic differences.

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#### Introduction

Cardiovascular diseases (CVD) are responsible for 16.7 millions of deaths around the world each year and, according *World Health Statistics* (2008), and they are no longer a problem only for rich countries, although they are still the leading cause of death in developed countries [1]. By the year of 2002, coronary heart disease (CHD) caused almost 40.000 deaths in Italy, being the main cause of death in men not only in this country but in all European Union. In the same year, in Brazil, it was seen that almost 140.000 people died from this disease, putting Brazil as the 9<sup>th</sup> country in CHD deaths [2].

Although the numbers of deaths from CVD are significant, 20 million of people survive from heart attacks and strokes each year, requiring constant clinical care and causing high costs to governments [1-3].

Programs directed toward the control of coronary heart disease - named cardiac rehabilitation programs -, defined as "a combination of the correct and practical use of guidelines, appropriate consultation, supplies of drugs and ancillary services, and *education*" are the best way to improve functional capacity and quality of life, considered to risk reduce factors and create a sense of well-being and optimism about the future [4, 5].

As patient education is considered a "combination of learning experiences influencing behaviour changes, producing changes in knowledge, attitudes and skills needed to maintain and improve health", the environment is an important factor related to this achievement of knowledge [6].

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In order to evaluate information in patients with coronary heart disease, MICRO-Q (*MaugerI CaR-diac preventiOn Questionnaire*) was developed and validated in Italian [7], followed by the Portuguese validation [8].

The MICRO-Q covers four domains of knowledge (risk factors and lifestyle, diet, pre-admission avoidable delay, and cardiac disease) [7] directly involved in cardiac rehabilitation programs, for short and long terms. The short-term goals include: physical reconditioning to daily activities, education of patients and their families about the disease process, and admissions and psychological support during the early recovery phase of the disease. The longterm goals include: identifying and treating risk factors influencing the evolution of the disease, teaching and reinforcing health behaviours that improve the prognosis and improve physical fitness, and facilitating the patient's return to work activities and leisure [9].

Previous data [10-14] have shown a significant relationship between knowledge and these domains. For instance, knowledge can lead patients to make changes in lifestyle such as diet, physical activity; moreover, the perception of the disease and beliefs about causes, symptoms and treatment of coronary artery disease are often influenced by knowledge [10-13]. In addition, according to Kayaniyil and colleagues [14]: "the non-understanding of the disease and related factors can cause emotional changes, inappropriate behaviour, non-adherence to treatment and progression of the disease".

The purpose of this study was to compare the results from Italian and Brazilian validation of MI-CRO-Q and to evaluate knowledge in coronary patients in cardiac rehabilitation programs in these two environments.

#### Methods

# The Questionnaire

The MICRO-Q (*MaugerI CaRdiac preventiOn Questionnaire*) is a self-administered questionnaire addressed to the evaluation of information regarding secondary prevention in patients with coronary heart disease [7].

The Questionnaire covers four domains of knowledge [7]:

- Risk factors and lifestyle domain: brings 9 items related to myocardial infarction, the meaning of risk factor, destiny and belief, smoking, psychological stress, levels of cholesterol, hypertension, blood sugar concentration and physical activity.
- Diet domain: 8 items related to the nutritional plan for persons with coronary disease, for instance, how you should cook your food and the consumption of salt, fish, extra virgin olive oil and fibres.
- Pre-admission avoidable delay domain: 4 items that brings alternatives of what coronary patients should do if they experience an episode of chest pain or discomfort (for example, drive your car to the emergency room or take a sublingual nitroglycerin).

• Cardiac disease domain: 7 items that cover information about diagnosis, surgical procedures and other issues (as sexual activity, cardiac pacing and treadmill test).

The original version was developed in Italian and consisted of 26 items, 18 true statements and 8 false ones, with responses true, false and 'don't know'. There are three separate scores, each one ranging from 0 to 26: correct (number of items answered correctly), uncorrect (number of items wrongly answered), uncertain (number of items answered 'don't know') [7].

The Brazilian version was developed in South of Brazil and consisted of 25 items, 18 true statements and 7 false ones, with the same responses as original version (true, false and 'don't know'). In the process of translation and cross-culturally adaptation it was verified that the item 15 was not a Brazilian food habit ("It is good to eat a little bit of cheese at the end of each meal"). So, this item was excluded in the Portuguese version, with the agreement of the original author. Because of that, in the Brazilian MICRO-Q, the items were distributed in the four domains as described: risk factors and lifestyle (9 items), diet (7 items), pre-admission avoidable delay (4 items) and cardiac disease (5 items) [8].

The validation of the original and the Brazilian version of MICRO-Q showed similarities. Spearman Rho correlation coefficient (test-retest) for correct responses was 0.72 at the original validation and 0.65 at the Brazilian validation, and the Cronbach's Alpha value of the reliability analysis was 0.68 at the original validation and 0.64 at the Brazilian one [7, 8].

# **Participants**

For validation, the Italian version of MICRO-Q was administered to 250 coronary patients (206 males, 44 females), aged on average 61.38 years old (SD=10.15; range=33-80), admitted to in-hospital cardiac rehabilitation programs in different geo-graphical areas of Italy, after an episode of acute myocardial infarction (AMI) [7].

For the Portuguese Validation, MICRO-Q was administered to 212 coronary patients (144 males, 68 females) aged on average 60.72 years (SD=9.4; range: 35-86), participants of cardiac rehabilitation programs in South Brazil, with diagnosis of coronary artery disease more than 1 month. For this comparison, the sample was expanded to 250 patients [8].

Characteristics of population for both studies are shown on Table 1.

#### **Procedures**

Data collection was performed by adding the two data from validation of MICRO-Q' studies.

All statistical analysis was performed by the SPSS, *Statistical Package for the Social Sciences*, and the significance level adopted was 0.005.

To verify and compare results from both applications of MICRO-Q (Italian and Brazilian ones) we used Independent-Sample T Test. Statistical significances for the subgroups analysis (including characteristics of populations and mean total scores) were calculated using the ANOVA and Bonferroni Post-hoc.

Variable	Category	Italian Version (n=250)		Brazilian Version (n=250)			Total (n=500)	
		n	%	n	%	Р	n	%
Gender	Male	206	17.6%	177	29.2%	0.002	383	76.6%
	Female	44	82.4%	73	70.8%		117	23.4%
Age	<65 years old	136	55.5%	156	65.8%	0.013	292	58.4%
	>65 years old	109	44.5%	81	34.2%		190	38%
	Don't answered	5	2%	13	5.2%		18	3.6%
Occupation	Retired	134	53.6%	105	42%	0.023	239	47.8%
	Factory-worker	23	9.2%	30	12%		53	10.6%
	Office-worker	22	8.8%	23	9.2%		45	9%
	Tradesman/dealer	17	6.8%	19	7.6%		36	7.2%
	Householder	15	6%	29	11.6%		44	8.8%
	Other	12	4.8%	4	1.6%		16	3.2%
	Manager	10	4.0%	23	9.2%		33	6.6%
	Professional	9	3.6%	8	3.2%		17	3.4%
	Businessman	7	2.8%	9	3.6%		16	3.2%
	Unemployed	1	0.4%	0	0%		1	0.2%
Education Level	≤ 8 years	183	73.2%	123	49.8%	0.000	306	61.2%
	>8 years	67	26.8%	124	50.2%		191	38.2%
	Don't answered	0	0%	3	1.2%		3	0.6%

Table 1. - Characteristics of Coronary Population in both studies

# Results

Results of Italian application showed a mean score of correct answers of 18.9 (SD=3.25); a mean score of uncorrect answers of 2.97 (SD=1.66); and, a mean score of uncertain answers of 3.97 (SD=3.56). For Brazilian application these mean scores are, respectively, 19.9 (SD=2.36); 3.04 (SD=1.43); and, 2.06 (SD=2.26).

The analysis of mean total scores of Italian and Brazilian applications showed statistically significant differences for correct answers (p<0.001) and for 'don't know' answers (p<0.001).

The frequency analysis of each item in the three scales in Italian and Brazilian application is showed on Table 2.

The statistical tests performed indicated that 18 of the 25 statements (not included item 15) had significant (p<0.005) differences between the two countries applications of MICRO-Q. The items which a lower rate of correct scales was observed were questions 2, 7, 12, 22 in Italy and 2, 22 for Brazilian Application.

Comparing Brazilian and Italian application, we found that in both studies (Brazil 84% and Italy 79.3%) patients believe that 'myocardial infarction and/or angina are caused by risk factors'. The idea that risk factors being the cause of symptoms and acute events can delay the comprehension of the real cause of this events, which is important information that CHD patients must know [15, 16].

In the fifth question, 12% of Brazilian patients and 29.7% Italians thought that 'coronary artery bypass graft is a complete and definitive treatment for coronary artery disease'. Despite that, more than 40% of Italian and 36% of Brazilian have surprisingly an uncertainly idea about this statement. This kind of belief could be an obstacle in the achievement of lifestyle modifications [17].

More than 67% of Italian patients thought that 'people who feel under stress cannot do anything to change this' and 68% answered as true the statement that 'people who have cardiac disease can say that it is only because of destiny', which would not help coronary patients to reach the correct treatment and to change their lifestyle [17]. However, Brazilian application didn't show this kind of belief: only 5.6% believed that stress cannot be modified and 3.6% thought that destiny is the cause of their disease. Patients can protect themselves by learning to recognize the signs and symptoms of stress and take steps to reduce its harmful effects [17, 18].

Almost 30% of Italian subjects and 20% of Brazilian had uncertainty information about the need of sublingual nitrate (TNG) in case of chest pain. When this pain persists, 70% of Italian patients wrongly believed that they should contact their general practitioner by phone. This incorrect idea is also believed in Brazilian patients: 74% thought that too. Despite these results, in the Italian study 78.8% of patients believed correctly that they should not drive their car to the closest first-aid facility and Brazilian patients also had this correct knowledge (74%).

When asked if is true the statement that 'people who have high levels of blood cholesterol, diabetes and/or overweight must learn to choose an adequate diet', 97.6% of Italian patients and 98.4% of Brazilian patients answered correctly this question. The result showed that a majority of sample have knowledge regarding this important statement, which can be decisive on their treatment [18].

	I	talian Application	L	<b>Brazilian Application</b>				
	Correct	Uncorrect	Uncertain	Correct	Uncorrect	Uncertain	р	
Q1	232 (93.5%)	5 (2%)	11 (4.4%)	241 (96.4%)	5 (2%)	4 (1.6%)	0.161	
Q2	6 (2.4%)	195 (79.3%)	45 (18.3%)	15 (6%)	210 (84%)	25 (10%)	0.002	
Q3	148 (61.4%)	73 (30.3%)	20 (8.3%)	228 (91.2%)	5 (2%)	17 (6.8%)	0.000	
Q4	142 (57.7%)	45 (18.3%)	59 (24%)	174 (69.6%)	53 (21.2%)	23 (9.2%)	0.000	
Q5	71 (28.9%)	73 (29.7%)	102 (41.5%)	129 (51.6%)	31 (12.4%)	90 (36%)	0.000	
Q6	207 (82.8%)	3 (1.2%)	40 (16%)	222 (88.8%)	4 (1.6%)	24 (9.6%)	0.034	
Q7	32 (12.8%)	171 (68.4%)	47 (18.8%)	233 (93.2%)	9 (3.6%)	8 (3.2%)	0.000	
Q8	203 (81.2%)	16 (6.4%)	31 (12.4%)	228 (91.2%)	11 (4.4%)	11 (4.4%)	0.001	
Q9	232 (92.8%)	7 (2.8%)	11 (4.4%)	221 (88.4%)	15 (6%)	14 (5.6%)	0.467	
Q10	241 (97.6%)	2 (0.8%)	4 (1.6%)	246 (98.4%)	2 (0.8%)	2 (0.8%)	0.525	
Q11	106 (79.4%)	10 (4%)	41 (16.6%)	217 (86.8%)	16 (6.4%)	17 (6.8)	0.001	
Q12	38 (15.3%)	168 (67.5%)	43 (17.3%)	225 (90%)	14 (5.6%)	11 (4.4%)	0.000	
Q13	215 (86.3%)	4 (1.6%)	30 (12%)	240 (96%)	7 (2.8%)	3 (1.2%)	0.000	
Q14	209 (83.6%)	8 (3.2%)	33 (13.2%)	248 (99.2%)	2 (0.8%)	0	0.000	
Q15	113 (45.2%)	45 (18%)	90 (36%)	-	-	-	-	
Q16	220 (88.4%)	2 (0.8%)	27 (10.8%)	195 (78%)	47 (18.8%)	8 (3.2%)	0.000	
Q17	229 (91.6%)	3 (1.2%)	18 (7.2%)	228 (91.2%)	5 (2%)	17 (6.8%)	0.642	
Q18	176 (71%)	9 (3.6%)	63 (25.4%)	243 (97.2%)	2 (0.8%)	5 (2%)	0.000	
Q19	199 (79.6%)	14 (5.6%)	37 (14.8%)	227 (90.8%)	13 (5.2%)	10 (4%)	0.002	
Q20	240 (96%)	2 (0.8%)	8 (3.2%)	203 (81.2%)	33 (13.2%)	14 (5.6%)	0.001	
Q21	174 (69.6%)	2 (0.8%)	74 (29.6%)	196 (78.4%)	6 (2.4%)	48 (19.2%)	0.003	
Q22	32 (12.9%)	175 (70.6%)	41 (16.5%)	29 (11.6%)	185 (74%)	36 (14.4%)	0.861	
Q23	215 (86.7%)	4 (1.6%)	29 (11.7%)	216 (86.4%)	5 (2%)	29 (11.6%)	0.880	
Q24	197 (78.8%)	29 (11.6%)	24 (9.6%)	185 (74%)	47 (18.8%)	18 (7.2%)	0.000	
Q25	187 (75.1%)	13 (5.2%)	49 (19.7%)	225 (54.6%)	9 (3.6%)	16 (6.4%)	0.001	
Q26	231 (92.8%)	2 (0.8%)	16 (6.4%)	184 (44.3%)	6 (2.4%)	60 (24%)	0.000	

Table 2. - Frequency analysis of each item in the three scales in Italian and Brazilian application

With respect of the four domains of knowledge, Brazilian patients had a mean score of correct answers for risk factors and lifestyle of 7.34, which represents 81.5% of knowledge in this domain. In Italy, coronary patients showed a mean score for these answers of 6.44, which represents 71.5% of knowledge. This difference is statistically significant (p<0.001). In diet domain, Brazilian patients had a mean score of correct answers of 6.42 (91.71% of knowledge), and Italian patients had 6.63 (82.87%). About pre-admission and avoidable delay questions, Brazilian and Italian patients acquired a mean score of correct answers of 2.52 (63%) and 2.47(61.75%), respectively. And, for cardiac disease domain, Brazilian patient had a mean score of correct answers of 3.73, which represents 74.6% of knowledge in this domain. In Italian application, we showed a mean score of 3.36, which represents 67.2% of knowledge. This difference is also statistically significant (p<0.001). All results from the four domains of MICRO-Q are showed on Table 3.

Another analysis was performed according to patient's characteristics, such as age, gender, occupation and educational level. For the scores (correct and uncertain), statistical differences were observed between applications (Brazil and Italy) in all these characteristics. Despite the fact that in both studies socioeconomic level was the most important factor related to uncorrect answers, this comparison showed that others (as occupation) can influence knowledge of coronary patients.

### Discussion

Despite differences in scale and dimension territorial, culture and politics history, population density, access of health services between Italy and Brazil, the analysis of MICRO-Q applications showed a mean score of correct answers that represents knowledge of 79.6% in Brazilian patients and 72.69% in Italian patients. Although this difference is statistically significant, both results showed enough knowledge about secondary prevention comparing to other studies that estimated that 30 to 78% of coronary patients do not fully understand educational information provided to them [18].

The failure of current cardiac teaching programs to promote behavioural changes may be due to the lack of an individualised approach, and to inappropriate timing of the information. Programs, often not tailored to patients' individual needs, should be systematic and easily adaptable to suit specific individual requirements.

The differences between Brazilian and Italian application in 18 of 25 items demonstrate that habits, environment and economy are factors directly related

Table 3 Results from the four domains of knowledge of MICRO-Q									
	Italian Application			Bra					
Areas	Correct	Uncorrect	Uncertain	Correct	Uncorrect	Uncertain	р		
<b>Risk factors and lifestyle</b> 0-9	6.44 (1.45)*	1.26 (0.84)	1.21 (1.47)**	7.34 (1.03)*	1.22 (0.68)	0.45 (0.76)**	*p<0.001 *p<0.001		
<b>Diet</b> Italian 0-8 Brazilian 0-7	6.63 (1.31)*	0.34 (0.61)	1 (1.24)**	6.42 (0.88)*	0.36 (0.63)	0.22 (0.62)**	*p=0.03 **p<0.001		
<b>Avoidable Delay</b> 0-4	2.48 (0.92)	0.82 (0.58)*	0.69 (1.04)	2.52 (0.96)	0.96 (0.67)*	0.56 (1.21)	*p=0.01		
Cardiac Disease 0-5	3.36 (1.04)	0.54 (0.66)	1.07 (1.10)	3.73 (1.02)	0.42 (0.6)	1.85 (0.98)	_		

Table 4. - Scores for the three scales from both Studies according to gender, age, educational level and occupation

		Ita	lian Applicatio	on	Brazilian Application			
		Correct	Uncorrect	Uncertain	Correct	Uncorrect	Uncertain	
Gender	Female	18.43 (3.5)	3.02 (1.64)	4.16 (3.61)	19.78 (2.12)	3.15 (1.59)	2.07 (1.95)	
	Male	19.00 (3.2)	2.96 (1.67)	3.93 (3.56)	19.95 (2.46)	3.00 (1.36)	2.05 (2.38)	
Age	<65 years	19.26 (3.17)	2.75 (1.47)	3.89 (3.59)	19.83 (2.4)	3.15 (1.54)	2.03 (2.19)	
	≥65 years	18.57 (3.26)	3.19 (1.83)	4.00 (3.47)	20.10 (2.31)	2.74 (1.16)	2.15 (2.45)	
Educational Level	≤8 years	18.44 (3.36)	3.11 (1.69)	4.27 (3.76)	18.55 (2.96)	2.93 (1.52)	3.52 (2.89)	
	> 8 years	20.18 (2.56)	2.57 (1.5)	3.16 (2.81)	20.20 (2.06)	2.98 (1.33)	1.84 (2.19)	
Occupation	Retired	18.57 (3.29)	3.24 (1.70)	4.01 (3.59)	20 (2.22)	2.96 (1.2)	2.03 (2.32)	
	Householder	18.27 (3.97)	3.33 (1.84)	4.13 (3.98)	19.52 (2.37)	3.14 (1.74)	2.34 (2.21)	
	Business*	19.95 (2.85)	2.68 (1.59)	3.3 (2.24)	20.50 (2.73)	3.25 (1.49)	1.25 (1.75)	
	Professional	19.33 (2.83)	3.11 (1.54)	3.44 (2.45)	19.84 (3.01)	3 (1.59)	2.16 (2.50)	
	Other**	18.69 (3.27)	2.22 (1.29)	4.92 (3.89)	19.87 (2.26)	3.12 (1.54)	2.03 (2.16)	

\* Business = businessman, manager, dealer, office-worker. \*\*Other = unemployed, factor-worker, other.

Statistical differences (p≤0.05) were pointed out by narrow numbers between studies

to knowledge and that when an instrument is used in different realities it must be adapted for that. Although there is a difference, we identified in both countries a linear relationship between the amount of information given and the knowledge acquired, which means that strategies should be taken to improve patients' adherence and education [19].

The questions 2, 7 and 12 had lower rates in the Italian Application, which could be related to poor knowledge about risk factors and lifestyle. In Brazil we observed the same behaviour. Most of patients think that treatment and modifications in lifestyle and risk factors are not related, which can be a wrong idea and an obstacle to achieve a better health [20].

Socioeconomic level is an important factors related to the achievement of knowledge whose and that influence was observed in both studies (Italian and Brazilian validation) and in this comparison. For many studies socioeconomic status is consistently among the most fundamental determinants of health status. Much of this socioeconomic status relationship can be attributed to CVD and the combined effects of disparities in health-related behaviours, environmental conditions, social structures, and the contact and delivery of health care. Because these factors change in developed and developing countries and because they are modifiable, it is important to compare countries to find ways to reach people with different ways of life [21-24].

The characteristics of rehabilitation programs and culture of the countries are also aspects that should be taken into account to analyze these differences. Still, other factors may be pointed out; for instance: the health system of each country, facility to get to the places of rehabilitation programs, physical structure of the programs and the medical pre-rehabilitation participation.

Brazil and Italy are experiencing a transitional phase in which degenerative and infectious disease are declining and CVD are predominating in several regions. At the same time, life expectancy continues to increase, and smoking, high-fat diets and secondary lifestyles are becoming common [1, 3].

The data also showed that, despite the good knowledge by coronary patients of cardiac rehabilitation programs, a small portion of the coronary patients are in these programs. Additionally, reflecting on the meaning of 'health' in our reality, this study appears as an opportunity to think about improving the quality of life of patients through health promotion. In this case, promoting health means taking action on social security rights of citizens and the economic structures that perpetuate social inequalities. Health should be dynamic, mediated by a set of social, economic, cultural, political, environmental and educational factors. Education is associated with health, thus promoting health also means to intervene on education.

#### Riassunto

Introduzione: Il MICRO-Q (MaugerI CaRdiac preventiOn Questionnaire) è un questionario autosomministrato per valutare le informazioni sulla prevenzione secondaria nei pazienti con malattia coronarica (CAD). Lo scopo dello studio è quello di confrontare i risultati dell'applicazione del MICRO-Q in Italia e in Brasile.

Metodi: Gli strumenti sono stati somministrati a 500 pazienti coronarici (250 italiani e 250 brasiliani), 117 femmine e 383 maschi, età media 61,16 anni (Deviazione Standard = 9.74; ampiezza: 33-86), partecipanti ai programmi di riabilitazione cardiaca. Il MICRO-Q italiano è costituito da 26 item, 18 affermazioni vere, 8 false, con risposte vero, falso, non so, fornendo tre diversi punteggi: corretto, errato e incerto. Il MICRO-Q brasiliano ha 25 item, 18 affermazioni vere, 7 false, con le stesse risposte e punteggi. Per verificare e confrontare i risultati è stato utilizzato un test T per campioni indipendenti, ANOVA e Bonferroni Post-hoc.

Risultati: L'analisi della media complessiva delle indagini italiane e brasiliane ha mostrato differenze significative per le risposte corrette (p<0,001) e per le risposte "non so" (p<0,001). 18 items hanno presentato differenze significative (p<0,005) tra i questionari dei due paesi.

Conclusione: Nonostante le differenze tra l'Italia e il Brasile, l'analisi del questionario MICRO-Q ha mostrato una percentuale simile di risposte corrette, dimostrando un sufficiente livello di conoscenza relativo alla prevenzione secondaria della malattia coronarica.

Parole chiave: conoscenza, malattia coronarica, la riabilitazione cardiaca, questionario, differenze socio-economiche.

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